Our Mission, Vision and Values

Mission
Borgess Health, as a Catholic health ministry rooted in the values of Ascension Health and its sponsors, is committed to providing holistic, spiritually centered care, which strives to improve the health of individuals in communities we serve with special attention to the poor and vulnerable.

Vision
By putting safety and quality at the core of all we do, Borgess Health will provide health care that is coordinated across the continuum, based on meeting the needs and expectations of those we serve.

Values
Service of the Poor
Generosity of spirit, especially for persons most in need

Reverence
Respect and compassion for the dignity and diversity of life

Integrity
Inspiring trust through personal leadership

Wisdom
Integrating excellence and stewardship

Creativity
Courageous innovation

Dedication
Affirming the hope and joy of our ministry

Where Careers Become Callings
Want to turn your career into a calling? Through our combination of compassionate care and medical expertise, Borgess has touched hundreds of thousands of lives in unexpected ways.

Here, you’ll benefit from a place that not only provides exceptional care for patients, but also exceptional care for you, our valued associate.

We believe in offering those who serve us wide-ranging benefits that benefit their lives—both inside and outside the workplace. For more on how you can truly connect with people to improve the health of your community, visit careers.borgess.com.

The Full Continuum of Care
Offering comprehensive prevention, primary care, advanced treatment programs and rehabilitation services, Borgess Health is one of southwest Michigan’s largest health care providers and employers. Borgess Health includes Borgess Medical Center, our flagship hospital, along with many owned or affiliated entities. Our 124-year-old health ministry is a member of Ascension Health, the nation’s largest Catholic Health System.

Hospital and Facilities
Borgess Medical Center
Borgess-Lee Memorial Hospital (CAH)
Borgess-Pipp Hospital (LTACH)
Borgess Gardens (Skilled Nursing and Rehab)
Reverence Home Health & Hospice
Borgess Medical Group
Borgess at Woodbridge Hills
Borgess Health & Fitness Center
Other Affiliated Entities

Areas of Specialization
Cardiac
Neurosciences
Vascular
Orthopedics
Women’s Health
Level II Emergency and Trauma Services

Staff and Facility Information

<table>
<thead>
<tr>
<th>Employees:</th>
<th>4,162</th>
</tr>
</thead>
<tbody>
<tr>
<td>F/T equivalent employees:</td>
<td>3,284</td>
</tr>
<tr>
<td>Licensed beds:</td>
<td>591</td>
</tr>
<tr>
<td>Staffed beds:</td>
<td>543</td>
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</tbody>
</table>
Recent Annual Statistics

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open-heart surgeries</td>
<td>345</td>
</tr>
<tr>
<td>Births</td>
<td>1,087</td>
</tr>
<tr>
<td>Inpatient surgery</td>
<td>5,288</td>
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<tr>
<td>Outpatient surgery</td>
<td>8,509</td>
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<tr>
<td>Patient days of care</td>
<td>133,037</td>
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<tr>
<td>ER visits</td>
<td>76,566</td>
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</table>

Recent Satisfaction Scores

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Willingness to Recommend-BMC</td>
<td>79.97</td>
</tr>
<tr>
<td>Overall Rating of Hospital-BMC</td>
<td>79.74</td>
</tr>
</tbody>
</table>

Special Achievements: FY13

**Borgess Medical Center**

- Advanced Heart Failure Care, Joint Replacement-Knee, Joint Replacement-Hip and Advanced Primary Stroke Center certifications, The Joint Commission
- Level 2 Trauma Center, American College of Surgeons
- Inpatient Neuro Rehabilitation Accreditation, Commission on Accreditation of Rehabilitation Facilities
- Cigna 3 Star Quality Bariatric Center Designation from 2012-2015
- Blue Distinction® Center+ for Cardiac Care Designation, Blue Cross Blue Shield of Michigan and Blue Care Network
- Blue Distinction Center+ for Spine Surgery, Blue Cross Blue Shield of Michigan and Blue Care Network
- Blue Distinction Center+ for Knee & Hip Replacement, Blue Cross Blue Shield of Michigan and Blue Care Network
- Environmental Leadership Award, Practice Greenhealth
- Recognized as one of 50 Greenest Hospitals in America, Practice Greenhealth
- Borgess Cardiac Rehabilitation certified by the American Association of Cardiovascular and Pulmonary Rehabilitation
- Echocardiography Accreditation-Adult Transthoracic, Intersocietal Accreditation Commission
- Borgess Breast Imaging Center designated a Breast Imaging Center of Excellence, American College of Radiology
- Borgess Diabetes Center recognized for Diabetes Self-Management Education, American Diabetes Association
- Twelve Borgess Medical Group physician practices designated as BCBS Patient-Centered Medical Homes, Blue Cross Blue Shield of Michigan

**Borgess Health**

- 101 Best and Brightest Companies to Work For, Michigan Business & Professional Association

**Borgess-Lee Memorial Hospital**

- Gold Seal of Approval® for Health Care Quality and Safety, The Joint Commission
- Spirit of Quality Award, Michigan Center for Rural Health
- Borgess-Lee Memorial Hospital certification for Diabetes Self-Management Education, American Diabetes Association

**Contact Us**

To learn more, visit [Borgess.com](http://Borgess.com).